

As a new owner/occupier of a residence within the City of Selkirk, following is some information concerning your rights and responsibilities with respect to the Water & Sewer Service.

All customers are required to have on deposit with the City of Selkirk an amount equivalent to the minimum charge for their meter size.

Water meters and automatic reading devices shall at all times be accessible to authorized City employees, so that they may be examined, read, inspected and if necessary, repaired.

Each owner shall keep his own water service pipe, bronze ball valve and other fixtures on his own premises, and between such premises and the street line, including the connection to that part of the service within the city street, in good order and repair, and protected from frost, at his own risk and expense.

It is an offence for any unauthorized person to tamper, change or by-pass a meter. Said person, owner and/or occupant may be prosecuted in a Court of Law.

If a meter is damaged by frost, or from any other cause, the City may repair or replace the meter, and all charges for repairing or replacing the meter shall be paid by the owner or occupier of the premises in which the meter is situation.

The consumer shall notify the City as soon as he becomes aware of breakage or stoppage or irregularity in a water meter.

The City shall read meters on a quarterly basis. Accounts shall be billed quarterly and be due and payable up to 30 days after the date of billing. Penalties at the rate of 1.25% per month shall be levied on all accounts remaining unpaid after the aforementioned period.

When a meter is found not to be in proper working order, or a meter reading is not obtained, the Director of Operations shall estimate the amount of water consumed for any quarter or other period, based on the amount of water consumed during the time the meter was working, or on any other information available, and such estimate shall be the basis for billing the consumer for water used.

In the case of a dispute arising over the accuracy or correctness of any meter reading and a request is made to have the meter checked, the City will comply with said request. The meter will receive an independent check and if the accuracy varies by more than three (3%) percent thereby creating an over-charge to the premises, then the City will bear all costs involved. If the check reveals the meter is working within three (3%) percent of accuracy, then all costs shall be borne by the property wherefrom the request was made.

The Council of the City of Selkirk may, by resolution, adjust the water bill of any person who makes a written request before council to adjust their water bill.

Utility bills can be paid in numerous ways:

- Telephone/Internet Banking
- In person at your bank
- By pre-authorized payment
- At 200 Eaton Avenue by way of cheque, cash or Interac

We cannot accept credit card payments of any kind.

Did you know ...

The average family of four in Canada consumes 36 Cubic Metres (7,900 gallons) of water per month. Use your meter to find out how much you consume. Knowing how to read your meter allows you to monitor your water consumption and detect leaks in your plumbing.

Reading Your Meter

Your water meter reads in either cubic meters or gallons. 1 M³ = 220.1 gallons.

Monitoring Water Use

Write down your meter reading at a set time of the day. Write another reading the same time the next day. The difference is your water consumption for the 24 hour period.

Leak Detection:

Turn off all water fixtures in your house, including humidifiers, air conditioners, and ice makers. Then watch the flow indicator on your water meter. If the red triangle is moving, you have a leak.

CITY OF SELKIRK Water & Sewer Service



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The City of Selkirk encourages the conservation of water by all customers.

Reducing water usage will help lower your bill and is beneficial to the environment.